



About Our Message System

How to send text or email messages to athletes, coaches and parents

Our message system includes two options. You can send a text message to a patient, or send an injury evaluation notification to a coach, guardian or parent. Text messages do not reveal your phone number and do not accept replies.

Patient Messages Send a text reminder to a patient such as 'Remember to ice your ankle tonight for 20 minutes,' or 'See the athletic trainer tomorrow at 3pm.' Within a patient's profile, click the Options tab, then select Add Message. From there you can type in your message and select the delivery time.

Parent and Coach Messages When you sign and lock a SOAP note, you can notify a parent, coach or guardian that you evaluated an injury to their son, daughter or athlete via text or email.

- If you have parent or coach contact information in the athlete's profile or coach's address book, the fields will auto populate. Otherwise, you can manually enter an email or phone number.
- Add a comment such as 'Reminder ice your ankle tonight for 20 minutes,' or 'See the athletic trainer tomorrow after school.'
- When you sign and lock the record at the bottom of the screen, the message will automatically be sent via email or text.
- The message received will include the injury basics from your SOAP note. Although the text message does not accept replies, it includes an email link to contact you.

Sample Injury Notification Text

Hello,
You are receiving this automated message from your athletic trainer provided by ATGenius.com, an electronic medical records system:

Myranda Kardash was evaluated today by AT Genius Test Account MS, ATC, athletic trainer.

Injured body area:
Foot and Ankle

Injury type:
Ligament Sprain

Participation Status:
Limited

Comments:
See athletic trainers after school tomorrow.

This message does not accept replies. If you have any questions, please contact the athletic trainer at AT Genius Institution.

Contact the Athletic Trainer:
AT Genius Test Account MS, ATC
test@atgenius.com

Sample Injury Notification Email



Hello,
You are receiving this automated message from your athletic trainer provided by ATGenius.com, an electronic medical records system:

Tyler Smith was evaluated today by AT Genius Test Account MS, ATC, athletic trainer.

Injured body area: Foot and Ankle
Injury type: Ligament Sprain
Participation Status: Limited

Comments: test@atgenius.com

If you have any questions, please contact the athletic trainer AT_Genius_Test_Account_MS_ATC

Athletic trainers are healthcare providers skilled in the prevention, examination, diagnosis, treatment and rehabilitation of acute or chronic injuries, medical conditions and emergency care. Your athletic trainer uses ATGenius.com to document injuries and their care, to communicate and to stay organized.

You can also email reports, progress notes and other items such as concussion symptom checklist summaries by clicking on the mail tab. Want to send a SOAP note and all added notes along with it? Click the More tab, then Send Report.